

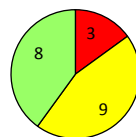
Performance Scorecard

LDCHD Influence	Program	2013	2014	2015 Target	2015				2015 Annual
					1Q	2Q	3Q	4Q	
WIC									
◐	% of Women who breastfed for a minimum of 6 months (duration)	41%	38%	≥ 40%	53% (48 / 91)	40% (47 / 118)	32%(40 / 125)	35% (35 / 100)	39%
●	% of WIC fruit and vegetable checks redeemed	84%	85%	≥ 85%	82% (1,844 / 2,256)	95% (1,972 / 2,084)	85% (2007 / 2360)	84% (1,926 / 2304)	86%
●	\$ Value of WIC checks redeemed in Douglas County	1,088,825	1,075,565	N/A	258,267	263,219	269,511	270,077	1,061,074
Project LIVELY									
○	% of required home visits completed timely	94%	92%	≥ 96%	91% (220 / 242)	83% (130 / 156)	72% (136 / 188)	96% (147 / 154)	86%
○	Average number of days to make contact with a program referral	2.2	3.0	≤ 4.5	1.8	4.3	3.8	3.2	3.3
Clinic Services									
●	% of 2-year old clients completing the primary immunization series	75%	75%	≥ 84%	69% (154 / 222)	64% (139 / 216)	68% (134 / 197)	66% (123 / 187)	67%
○	% of communicable disease case investigations initiated within 24 hours	99%	99%	100%	97% (66 / 68)	97% (67 / 69)	99% (105 / 106)	97% (69 / 71)	98%
◐	% first time contraception users who continue method for more than 3 months	60%	69%	≥ 85%	86% (30 / 35)	66% (29 / 44)	61% (17 / 28)	61% (25 / 41)	68%
Clinic Office									
○	Cash drawer balance accuracy	98%	99%	≥ 97%	99% (187 / 188)	99% (210 / 211)	100% (209 / 209)	98% (189 / 192)	99%
○	Data entry accuracy	NA	NA	≥ 93%	91% (411 / 450)	92% (367 / 400)	96% (430 / 450)	96% (431 / 450)	94%
Child Care Licensing									
○	% of complaint investigations initiated within 5 business days	100%	100%	100%	100% (8 / 8)	100% (17 / 17)	100% (14 / 14)	100% (8 / 8)	100%
○	% surveys completed before due date	87%	98%	≥ 90%	96% (45 / 47)	100% (56 / 56)	95% (53 / 56)	96% (64 / 67)	96%
●	% of facilities in compliance with safe sleep practices	90%	97%	≥ 95%	93% (76 / 82)	97% (103 / 106)	97% (146 / 151)	97% (87 / 90)	96%
Environmental Health									
●	% of recreational water facilities meeting safety standards	91%	89%	≥ 97%	87% (72 / 83)	76% (182 / 241)	92% (256 / 279)	79% (59 / 75)	84%
○	% inspections completed timely	95%	98%	≥ 90%	100% (83 / 83)	89% (215 / 242)	100% (314 / 314)	100% (120 / 120)	96%
Emergency Preparedness									
◐	% of staff & MRC volunteers who have completed all required ICS training	94%	89%	≥ 90%	87% (182 / 210)	85% (182 / 213)	92% (187 / 203)	93% (180 / 193)	89%
◐	% of essential staff reached within 60 minutes of initiation of a notification drill	100%	100%	100%	100% (9 / 7)	100% (7 / 7)	100% (8 / 7)	100% (8 / 7)	100%
Healthy Families Douglas County									
◐	% of pregnant & post-natal women assessed for willingness to quit smoking	74%	80%	≥ 75%	86% (19 / 22)	79% (19 / 24)	86% (19 / 22)	91% (21 / 23)	86%
◐	% of families meeting goals on time	81%	79%	≥ 75%	76% (29 / 38)	85% (29 / 34)	90% (37 / 41)	88% (23 / 26)	85%
Administration									
◐	Current rate of accounts received based on previous quarter charges	66%	76%	≥ 70%	72%	74%	71%	69%	72%
◐	# of pageviews to the LDCHD website	98,824	118,516	≥ 25,835 (Qtr)	20,662	29,278	25,870	22,734	98,554
Community Health									
◐	# of pageviews to Community Health related pages on the LDCHD website	NA	NA	≥ 1,125 (Qtr)	1,074	1,220	931	746	3,971
◐	# of Douglas County adult tobacco users registered with the Kansas Tobacco Quitline	135	68	≥ 75 (Qtr)	11	14	32	16	73
●	# of community change entries into Online Documentation and Support System	NA	16	≥ 3 (Qtr)	4	3	0	3	10

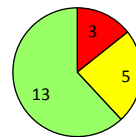
Legend

- ◻ = Meets or exceeds target
- ◼ = Worsening
- ◑ = Within 10% of target
- = Higher degree of influence
- ◐ = Medium degree of influence
- = Lower degree of influence

2013-Annual



2014 -Annual



2015 - Annual

