

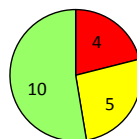
Performance Scorecard

LDCHD Influence	Program	2014	2015	2016 Target	2016				2016 Annual
					1Q	2Q	3Q	4Q	
WIC									
○	% of WIC infants breastfed at least once (initiation)	83%	85%	≥ 82%	87% (103 / 119)	84% (90 / 107)	87% (80 / 92)	84% (77 / 92)	85%
●	% of WIC fruit and vegetable checks redeemed	85%	86%	≥ 85%	82% (1,970 / 2389)	86% (1964 / 2291)	84% (1984 / 2355)	81% (1839 / 2263)	83%
●	\$ Value of WIC checks redeemed in Douglas County	1,075,565	1,061,074	N/A	257,373	253,508	240,674	240,432	991,987
Project LIVELY									
○	* % of required home visits completed timely	92%	86%	≥ 96%	92% (128 / 139)	97% (120 / 124)	97% (111 / 114)	99% (104 / 105)	96%
○	Average number of days to make contact with a program referral	3.0	3.3	≤ 4.5	1.5	1.4	1.5	1.8	1.5
Clinic Services									
○	% children 0 through 23 months receiving recommended vaccines at visit	NA	NA	90%	99% (312 / 315)	97% (283 / 291)	98% (293 / 299)	98% (320 / 326)	98%
○	% of communicable disease investigations initiated within guidelines	NA	NA	≥ 80%	83% (38 / 46)	88% (29 / 33)	92% (24 / 26)	94% (34 / 36)	89%
○	*% first time contraception users who continue method for more than 3 months	69%	68%	≥ 75%	84% (36 / 43)	68% (28 / 38)	69% (24 / 35)	63% (24 / 38)	73%
Clinic Office									
○	Cash drawer balance accuracy	89%	95%	≥ 97%	99% (206 / 208)	97% (438 / 450)	99% (214 / 216)	98% (200 / 204)	98%
○	*Data entry accuracy	NA	94%	≥ 93%	99% (458 / 462)	99% (210 / 212)	96% (434 / 450)	95% (428 / 450)	97%
Child Care Licensing									
○	* % of complaint investigations initiated within 5 business days	100%	100%	100%	100% (8 / 8)	100% (13 / 13)	100% (17 / 17)	100% (14 / 14)	100%
○	* % surveys completed before due date	98%	96%	≥ 90%	91% (41 / 45)	97% (52 / 54)	98% (53 / 54)	97% (70 / 72)	96%
●	% of facilities in compliance with safe sleep practices	97%	96%	≥ 95%	96% (90 / 94)	98% (86 / 88)	99% (95 / 96)	97% (103 / 106)	97%
Environmental Health									
●	% of recreational water facilities meeting safety standards	89%	84%	≥ 97%	90% (69 / 77)	86% (97 / 113)	89% (186 / 209)	97% (69 / 71)	89%
○	% inspections completed timely	98%	96%	≥ 90%	100% (77 / 77)	77% (111 / 144)	89% (219 / 245)	100% (102 / 102)	90%
Emergency Preparedness									
○	* % of staff who have completed all required ICS training	89%	89%	≥ 90%	93% (123 / 132)	93% (127 / 136)	94% (133 / 141)	97% (136 / 140)	95%
○	* % of essential staff reached within 60 minutes of initiation of notification drill	100%	100%	100%	100% (9 / 7)	100% (8 / 7)	100% (11 / 7)	100% (10 / 7)	100%
Healthy Families Douglas County									
○	* % of enrolled children with developmental screen completed	NA	NA	100%	96% (23 / 24)	92% (11/12)	89% (17 / 19)	100% (9/9)	94%
○	* % of families receiving appropriate # of home visits	NA	85%	≥ 90%	79% (38 / 48)	93% (42/45)	85% (40 / 47)	88% (46 / 52)	86%
Administration									
○	* Current rate of accounts received based on previous quarter charges	76%	72%	≥ 70%	70%	69%	74%	73%	72%
○	* # of pageviews to the LDCHD website	118,516	98,554	≥ 25,835 (Qtr)	26,933	21,787	22,721	24,561	96,002
Community Health									
○	# of pageviews to Community Health related pages on the LDCHD website	NA	NA	≥ 879 (Qtr)	919	509	763	2,586	4,777
○	# of Douglas County adult tobacco users registered with the Kansas Tobacco Quitline	68	73	≥ 75 (Qtr)	31	57	22	16	126
●	*# of community change entries into the Community Check Box System	16	10	≥ 3 (Qtr)	4	0	9	10	23

Legend

- = Meets or exceeds target
- = Greater than 10% from meeting target
- = Within 10% of target
- = Higher degree of influence
- = Medium degree of influence
- = Lower degree of influence

2015 - Annual



2016 - Q4

